

Trading with Halls & Key Contacts

Trading with Halls

The *rh hall* Fair Price Pledge

***rh hall* will not be knowingly undersold by any comparable Catering Equipment Wholesaler.**

Contact our Sales Office for further information.

How to Order

Goods may be ordered by telephone, e-mail, fax, post or via our web shop at www.rhhall.com.

Please quote your official order number and clearly identify your requirements giving Make & Model Numbers as shown in our catalogue, price list or web shop. If you have any special instructions regarding delivery, these should also be stated.

Prices & How to Pay

By Credit Account, Credit Card, Switch, BACS, CHAPS, Bankers Draft, Company Cheque (Subject to Clearance).

Our web shop offers a convenient & secure payment method using Verisign® which guards you against credit card fraud.

If you would like to open a Credit Account, please contact our Credit Control Department. All prices quoted are in £Sterling.

Delivery

All prices quoted are ex works.

Please call our Sales Office for a competitive delivery quotation for your area/Country.

Damages & Shortages

Before signing for goods, please ensure all items are physically checked & inspected at time of delivery.

Carrier claims for shortages and/or damages cannot be accepted unless reported & signed for accordingly at time of delivery.

If any goods are delivered damaged/short, please ensure our Customer Service Department is informed in writing immediately.

Title of Goods

All goods remain the property of R H Hall (Microwave) Limited until they are paid for in full.

Cancellation of Orders

No cancellation of order is accepted after the goods have been despatched. If credit is agreed, this will be subject to goods being returned in original/new condition at the customers expense, a restocking charge will be made - minimum 20% of invoice value. No credit can be given for goods which have been specially ordered.

Service & Spares

We provide excellent after sales service on all models we supply.

In the event of a Customer Service query, please telephone our Service Department quoting the following:-

Make - Model - Fault Detail - Customer Name Address and Telephone Number.

Serial Number - Date of purchase - Our Supply Invoice Number.

Guarantee

All prices quoted include a 12 months parts only warranty. For further information please contact our Service Department.

Product Specification and Availability

In the interest of continued improvement, products detailed may differ in specification or appearance, from their description or illustration in our catalogue due to improvements and/or modifications made during the course of, or following the printing of our catalogue. Please check with our sales office prior to purchase, that the product you intend to purchase is in fact as indicated in our catalogue. If it is not, then we will be happy to give details of any improvement and/or modifications made to the product concerned. Furthermore, the contents of our catalogue are not to be treated as representative as to the current availability of the product as described, or as to product actually for sale.